

# Find a registered provider

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## What is a provider?

A provider is an individual or organisation delivering a support or a product to a participant of the NDIS. Organisations or individuals in New South Wales and South Australia can apply to be a Registered NDIS Provider with the [NDIS Commission \(external\)](#). Organisations and individuals from all other states and territories can apply to be a Registered Provider of Supports (RPOS) with the National Disability Insurance Agency (NDIA). Registered providers have met requirements regarding qualifications, approvals, experience and capacity for the approved supports.

## How do you find service providers?

Once you've identified the types of services that may help you achieve your goals, it's time to find out more about the providers in your area and whether they are right for you. Your ECEI Coordinator, LAC or Support Coordinator can also help you. To find NDIS registered providers you can search the Provider Finder on the myplace portal.

You might want to research providers on the internet, check reviews, get advice from friends or family and speak with different providers either face-to-face or over the phone before you agree to work with them.

## Provider lists

Further improvements to the functionality of provider lists are currently in development.

If you are a NDIS participant you can use the Provider Finder in the myplace portal where you are able to search and filter the provider lists.

Below are links to lists of all providers currently registered with the NDIS.

The files are divided into two categories for each state and territory: provider name and registration group.

Where contact details are missing, these have not been provided to the NDIS. Note that 'head office address' does not indicate the areas serviced by a provider. Please check with individual providers if they are able to provide goods or services in your area.

The files below have been provided for each state and territory with information sorted in two ways: by provider name and by registration group.

The contact details contained in these files are for current and future NDIS participants and should not be used by marketing companies to contact NDIS registered providers.

The data provided here is correct as at 31 December 2018.

[Registered providers - all states, by group and name \(XLSX 8MB\)](#)

## ACT Providers

[ACT registered providers by name \(PDF 554KB\)](#)

[ACT registered providers by group \(PDF 917KB\)](#)

## NSW Providers

[NSW registered providers by name \(PDF 3MB\)](#)

[NSW registered providers by group \(PDF 5MB\)](#)

## NT Providers

[NT registered providers by name \(PDF 343KB\)](#)

[NT registered providers by group \(PDF 40KB\)](#)

## QLD Providers

[QLD registered providers by name \(PDF 1MB\)](#)

[QLD registered providers by group \(PDF 3MB\)](#)

## SA Providers

[SA registered providers by name \(PDF 1MB\)](#)

[SA registered providers by group \(PDF 3MB\)](#)

## TAS Providers

[TAS registered providers by name \(PDF 600KB\)](#)

[TAS registered providers by group \(PDF 911KB\)](#)

## VIC Providers

[VIC registered providers by name \(PDF 2MB\)](#)

[VIC registered providers by group \(PDF 3MB\)](#)

## WA Providers

[WA registered providers by name \(PDF 484KB\)](#)

[WA registered providers by group \(PDF 3MB\)](#)

## If you can't find any service providers in your area

Because the NDIS is new, it may take time for new service providers to open in your area, particularly in rural or remote towns. If there are not many service providers where you live, you can also think about other people or businesses in your area that might be able to support you.

If you have difficulty finding service providers, your ECEI Coordinator or LAC will be able to help or your NDIS plan might include a Support Coordinator to help you to find services that will help you achieve your goals.

## How do you choose providers to deliver your services?

You may already have used some service providers before you joined the NDIS and you may choose to work with them again. You may also want to try new providers when you become an NDIS participant.

When considering a service provider, talk to them about your goals and discuss how they can help you work towards them. Here are some questions you may ask:

- Are you an NDIS registered provider?

- How will you help me achieve my goals?
- How much does your service cost?
- Can I choose which staff will work with me?
- Can you provide the service at a time that suits me?
- How can I make a complaint or resolve a payment issue?

## Sharing your plan

You do not have to give anyone a copy of your NDIS plan. Sharing your plan is your choice.

You can choose to share parts or all of your plan with your service providers through the myplace portal. In particular you may want to share information about you and your goals, so they know what you want to achieve and how you would like them to assist you.

NDIS registered providers must follow privacy rules and should not share your personal information with anyone else without your permission. If you have concerns about your privacy, speak to your provider about their privacy policy and rules

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