

Innovation and Collaboration in Out of Home Care (OoHC)

Workshop 1

23 Mar 2021



Equity Trustees



Centre for Excellence in
Child and Family Welfare

EY

Building a better
working world

We would like to acknowledge the Traditional Owners and Custodians of the lands from which we are each taking part today and pay our respect to their Elders both past and present, and to emerging community leaders.

AGENDA

Purpose and objectives

Why collaboration and innovation?

Case Study - Collaboration and
Innovation in Practice

Fostering collaborative and innovative
practices

Putting collaboration and innovation
into practice: Asking better questions

Wrap-up & questions

Meet the Facilitators



Deb Tsorbaris
CEO, the Centre for
Excellence in Child
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Partner, People
Advisory Services, EY



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PURPOSE AND OBJECTIVES

Objective: To build sector understanding and capability in collaboration and innovation.

By the end of this session you will have a better understanding of:

- What innovation looks like
- What collaboration looks like
- How to utilise innovation and collaboration in service design
- Tangible steps to implement collaboration and innovation

WHY COLLABORATION AND INNOVATION?

What is collaboration?



Collaboration is working with others in order to successfully work toward a common goal.

What is innovation?



Innovation is improvement of current processes or approaches to enable more effective processes, approaches or ideas.

What is collaborative philanthropy?



Collaborative philanthropy combines collaboration and innovation between sector partners and philanthropic organisations to better identify, align, and support opportunities for change and improvement.



Group Discussion: Your practice of innovation and collaboration

1. What made your collaboration and innovation experience effective?
2. What could have improved your collaboration and innovation outcomes?

What made your collaboration and innovation experience effective?



Activity One: Menti Poll

Reflecting on experiences of collaboration and innovation

What could have improved your collaboration and innovation outcomes?



Case Studies of collaboration and innovation in practice



Case Study: Co-parenthood Model – The Australian Centre for Social Innovation

Overview

- ▶ Co-designed a new model of foster care to involve collaboration between carers and parents to work together to bring children home
- ▶ Evidence-informed model was co-designed with families and practitioners.
- ▶ Model is built on a strong theory of change, underpinned by five evidence based pillars



How did innovation & collaboration support this program?

- ▶ Identified and designed for a specific cohort
- ▶ Effective use of collaboration
- ▶ Outstanding problem elicited a response
- ▶ Consulted a range of stakeholders and research to support in establishing program
- ▶ Identified future adaptations of program to a range of cohorts
- ▶ Iterative process of trialing model and refining

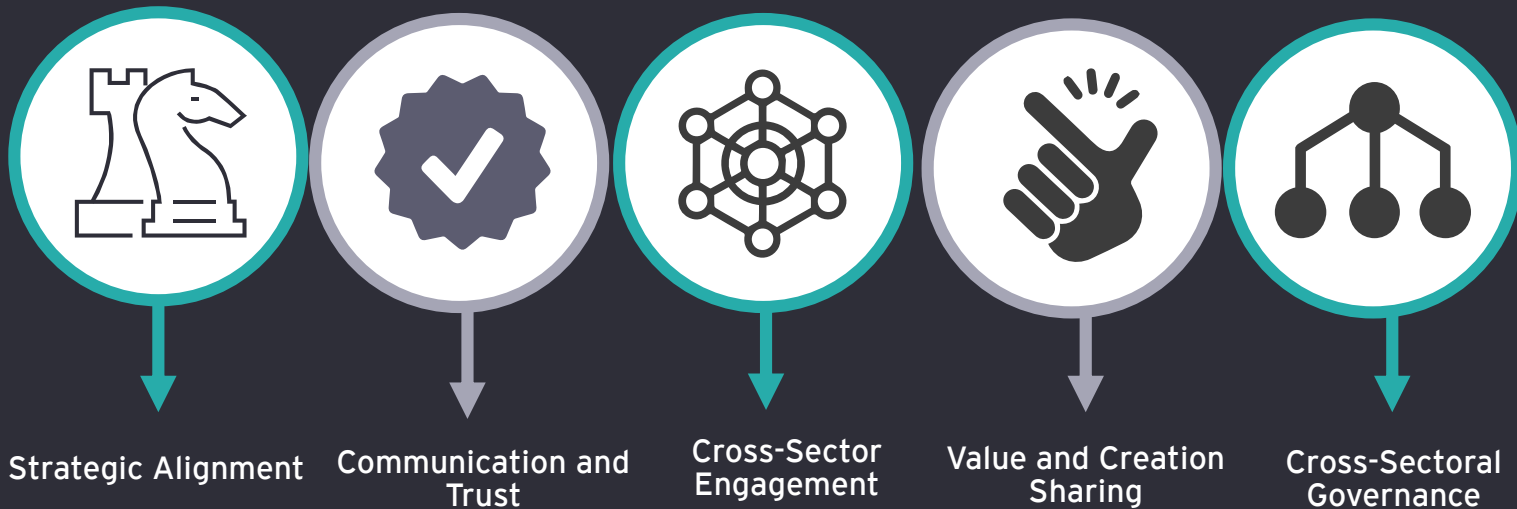
Collaborative service design approach

- ▶ Evidence-informed model was co-designed with families and practitioners at all stages
- ▶ Facilitated by The Australian Centre for Social Innovation



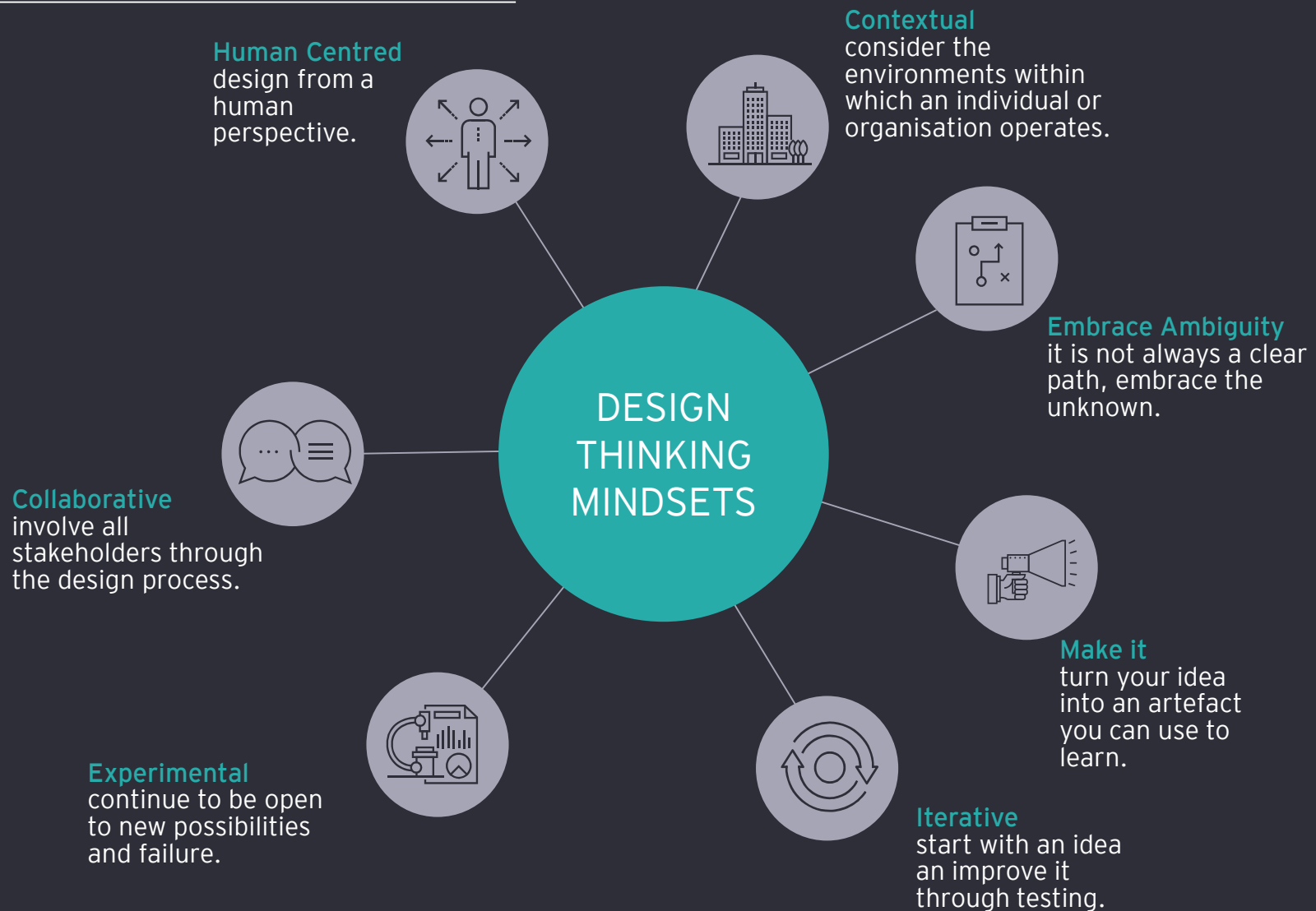
FOSTERING COLLABORATIVE AND INNOVATIVE PRACTICE

Collaboration Index framework distinguishes 5 main dimensions for successful collaboration...



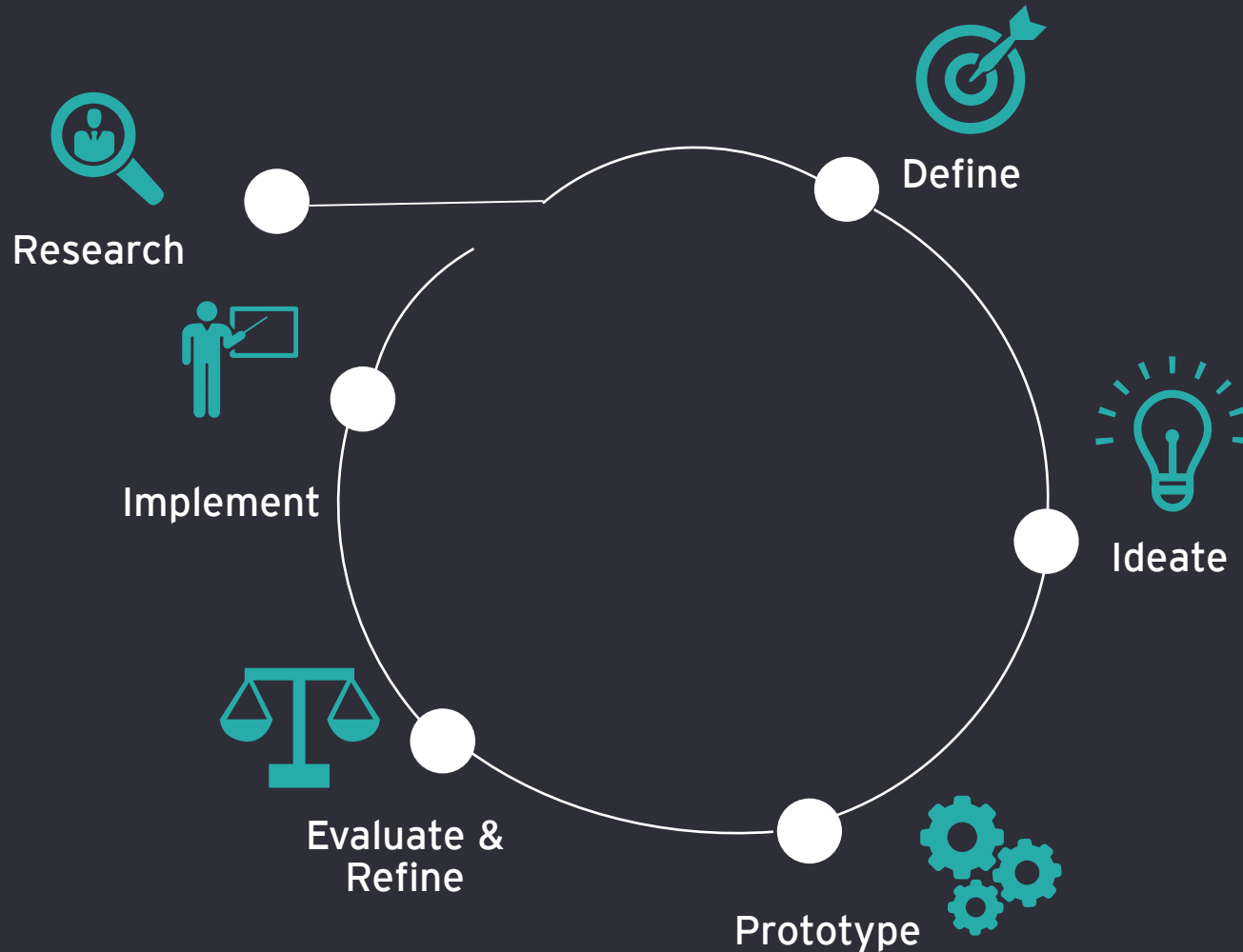
Tools to support collaboration and innovation

Design Thinking Mindsets



Tools to support collaboration and innovation

Design thinking framework





Case Study: Brighter Futures

Overview

- ▶ Established to prosecute a long-term system change agenda in response to a problem of young people in OoHC lacking community connections
- ▶ Established collaborative practice between and beyond agencies
- ▶ Unified community members, young people and the sector
- ▶ The OoHC Network funded the two year trial of the framework

How did collaboration & innovation support this program?

- ▶ Brighter Futures collaborated widely including business owners and local government
- ▶ Collaborating widely can bring diverse and important perspectives
- ▶ Moved the focus from solution to problem
- ▶ Enabled a range of resources to be accessed

Collaborative service design approach

- ▶ Lead agency - Anchor Inc
- ▶ An additional 3 contracted partners, 6 advisory and governance bodies and 11 partnering organisations and an extended commitment sector wide
- ▶ Youth Voice - Create Foundation
- ▶ Local Government and local businesses - represented local community and engagement for young people in the community

Putting innovation and collaboration into practice: Asking better questions



How can we ask better questions to drive collaboration and innovation?



How might we?

- How might we **approach...**
- How might we **question...**
- How might we **innovate...**

- Derived from themes, design principles, insights
- Summarises a point-of-view and opportunity for design
- Allows for a variety of solutions



Group Discussion: Putting innovation and collaboration into practice - Asking better questions

What better questions should you ask yourself to ensure innovative/ collaborative service design/thinking when preparing grant submissions?

Activity Two: Menti Poll

Putting innovation and collaboration into practice - Asking better questions

What better questions should you ask yourself to ensure innovative or collaborative design/thinking when preparing grant submissions?

impact you are wanting to make

Who might bring a different point of view that would challenge our thinking?

What current resources exist in the community that can add value to the response and enhance broader systems impact

What are our shared goals and outcomes?

having higher expectations of our organisations and clients, challenge our self particularly if in the sector a long time



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Wrap Up and Q&A

Thank you for your participation
& we look forward to seeing you
at the next session.

Workshop Two: 25 March

Co-design of the OoHC Philanthropic Funders Network
Innovation Grants program