

MARAM Alignment

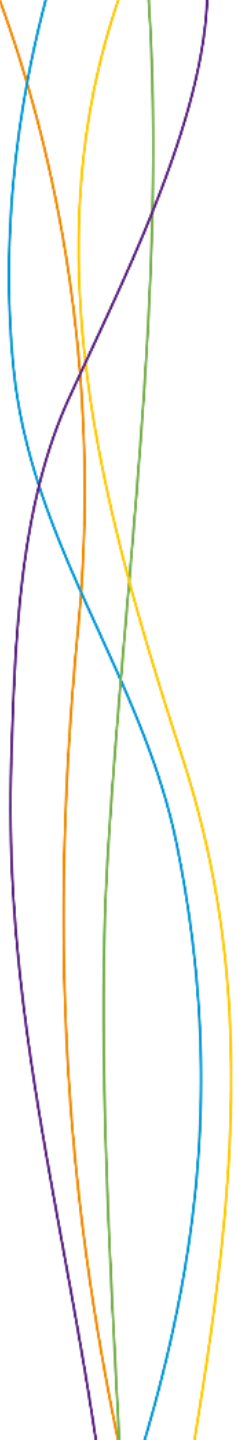
CFEFCFW Webinar

Pauline Sinn
Service Design Manager



Outline

- Authorised services
- EACH Alignment journey
- Existing tools and resources
- Current focus/next steps



Authorised Services – Phase 1

Specialist Family
Violence
Counselling (RAE)

Victims
Assistance
Program (RAE)

AOD

Family Services

Financial
Counselling

Homelessness



Authorised Services – Phase 2

Community Health funded services

EACH Child - long day care and kindergarten

School Readiness Funding - Allied Health

General Practitioners

Working Group

- MARAM Working Group:
 - Service Design (Chair)
 - Operations
 - Human Resources
 - Quality & Risk
 - ICT
 - Service Access
 - (Communications)



Implementation plan

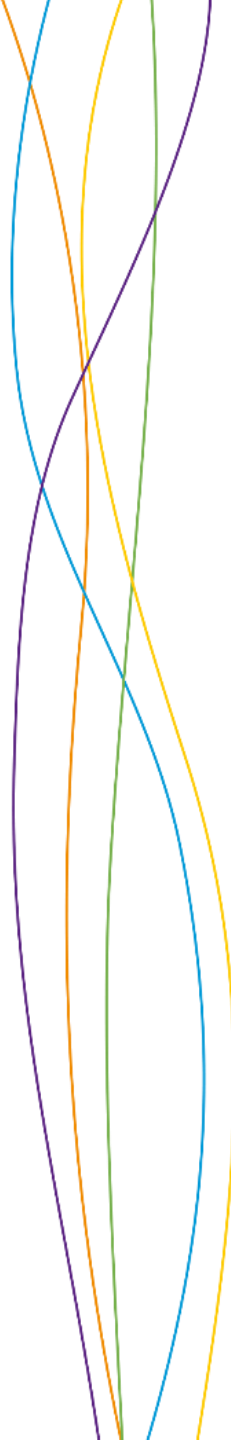
MARAM Responsibilities Mapping
Tool

Customer Family Violence P&P

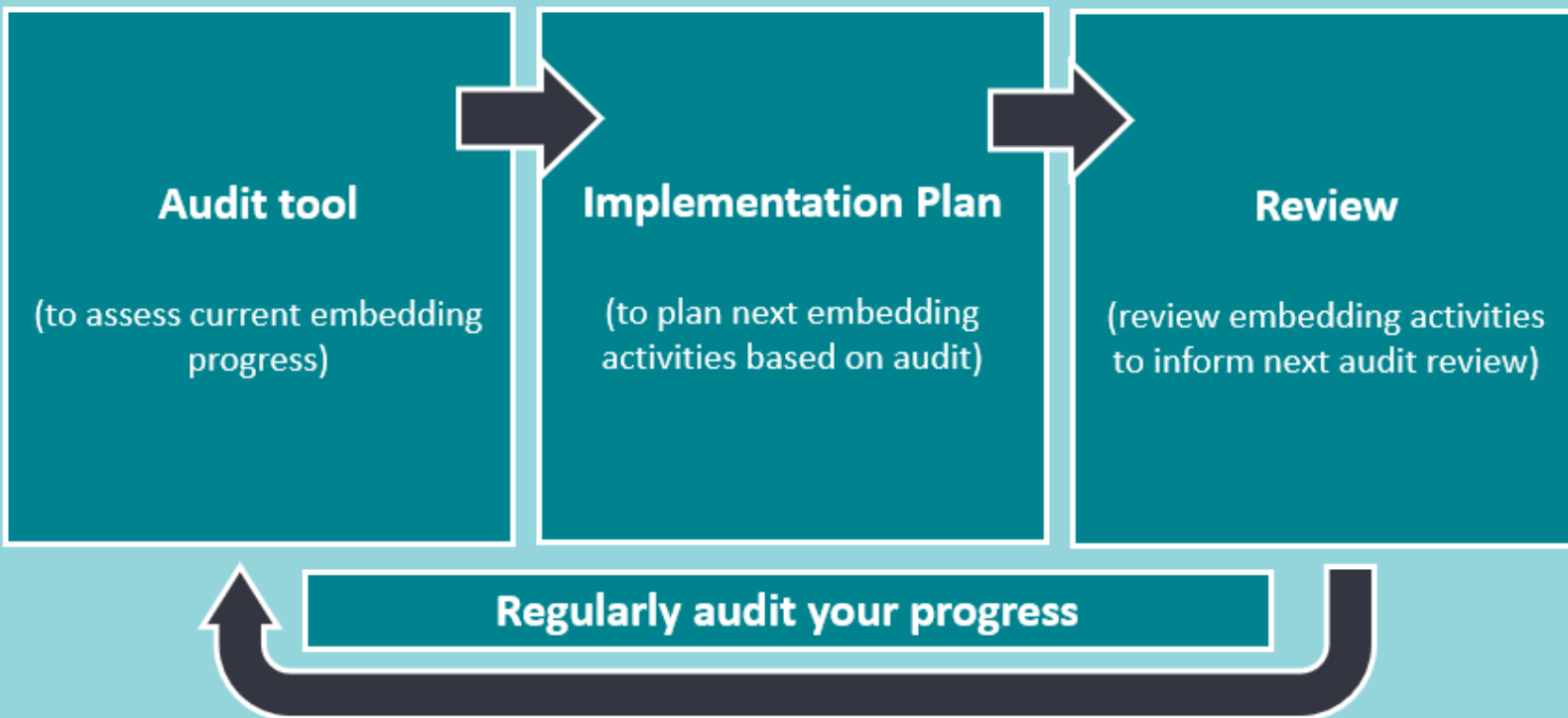
ISS Procedure

Induction

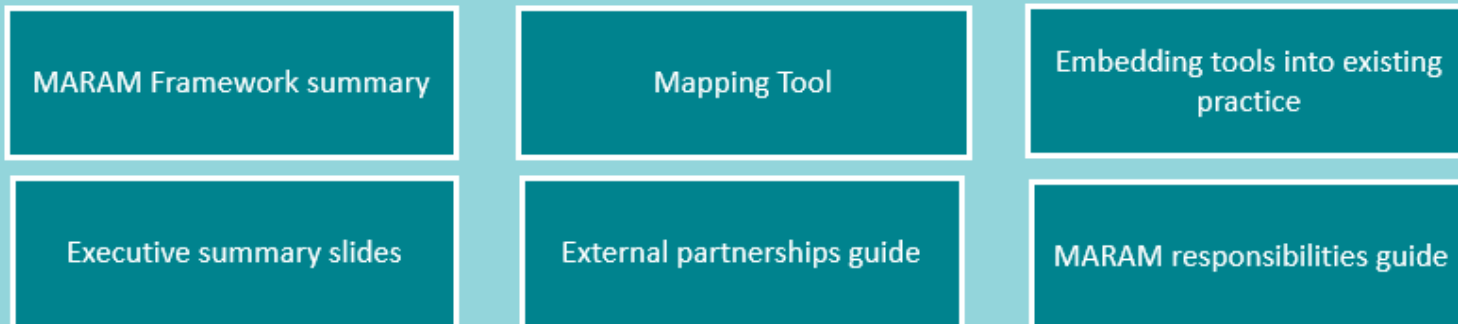
Phase 1 Work



Organisational Embedding Journey



New organisational embedding resources include:



Additional MARAM support materials

Note: resources available at <https://www.vic.gov.au/maram-practice-guides-and-resources#the-family-violence-multiagency-risk-assessment-and-management-framework>

Organisational focused resources

- MARAM Alignment Checklist
- Decision Guide for Organisational Leaders
- Capability Frameworks

Workforce focused resources

- MARAM Victim Survivor Practice Guides
- Practice Guide summaries
- MARAM Perpetrator Practice Guides (in development)

Core frameworks, agreements and statements

MARAM Framework

Everybody Matters

Dhelk Dja:
Safe our way

Capability Frameworks

Training

Leading Alignment

Comprehensive Practice:
Renewing Skills

Comprehensive Practice:
Newer Specialists

Screening and Identification

Brief and Intermediate

Collaborative Practice

MARAM
alignment
organisation
self-audit tool



▲ **Milestone 1A: Foundational knowledge for a shared understanding**

(All organisations)

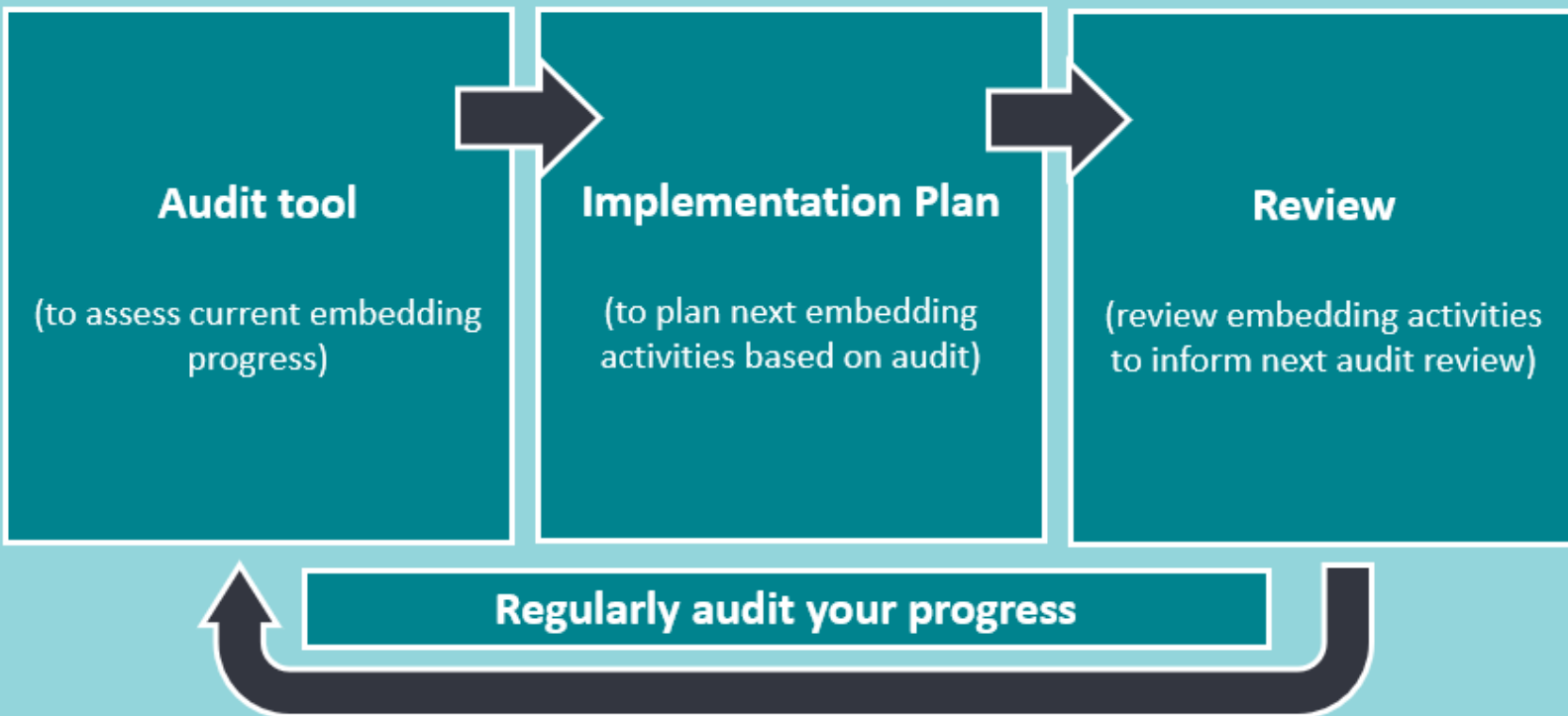
Our policies (and any associated practice guidance and procedures) include information on the spectrum of family violence types, the evidence-based risk factors and the complexity of experiences across ages and communities.



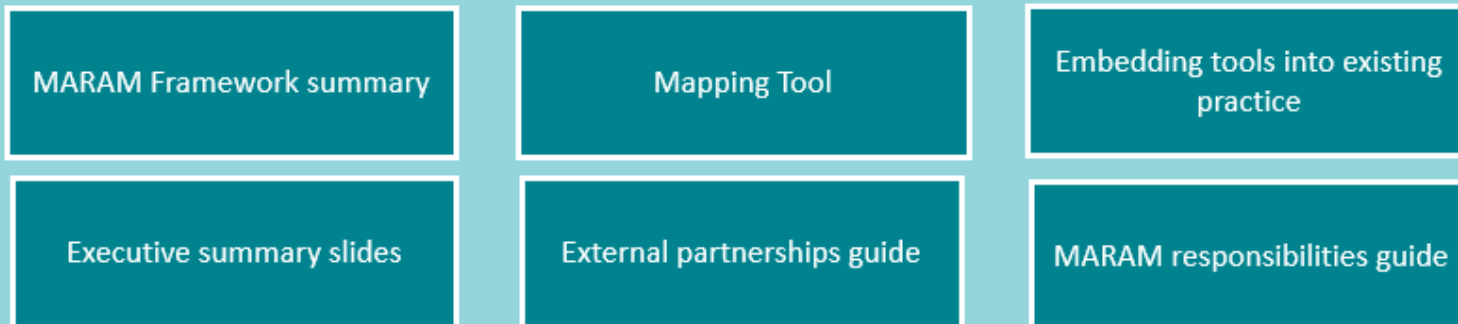
Assessment	Notes
Significant <input checked="" type="checkbox"/>	<ul style="list-style-type: none"> Foundational family violence knowledge is always accessible to staff through our EACH Family Violence Guide, Customer Family Violence Policy and Procedure, and linked MARAM practice guidance The Customer Family Violence Policy (4.3.1.2) outlines the evidence-based risk factors The Customer Family Violence Policy (4.3.1.3) identifies the different ways that family violence is experienced across diverse community groups including Aboriginal communities, LGBTQ communities, multi-faith and multicultural communities, rural and remote communities, people with disabilities and older people (elder abuse) and references an intersectional approach (4.3.1 and 4.3.2.1) The Customer Family Violence Policy (4.2) recognises children as victim survivors in their own right The Customer Family Violence Procedure (4.7) and Child at Risk Procedure outlines specific response The Customer Family Violence Policy (4.2) specifically discusses the intersection between family violence and systemic discrimination, particularly addressing self-determination for Aboriginal communities The Customer Family Violence Policy (4.3.1, 4.2) outlines the behaviour of people using family violence and the importance of accountability The Customer Family Violence Policy (4.2) distinguishes adolescents using family violence from people using family violence NOTE: For services interacting with youth there should be specific response requirements for adolescents using family violence – include in Service Guide and strengthen Customer Family Violence Procedure when Tools and Practice Guidance are released for Adolescents who use FV [Resource 2, p. 33; Resource 3, pp. 60–61]
Good <input type="checkbox"/>	
Some <input type="checkbox"/>	
Minimal <input type="checkbox"/>	
None <input type="checkbox"/>	

Example	Resources
<ul style="list-style-type: none"> Family violence <glossary link> is defined in accordance with s. 5 of the <i>Family Violence Protection Act 2008</i> (FVPA) and the MARAM Framework, also noting the Aboriginal definition of family violence <glossary link> [Resource 1; Resource 2, pp.12, 20–23] 	<ol style="list-style-type: none"> Family Violence Protection Act 2008 (FVPA), s. 5 <http://www8.austlii.edu.au/cgi-bin/viewdoc/au/legis/vic/consol_act/fvpa2008283/s5.html> MARAM Framework

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Comprehensive Practice:
Newer Specialists

Screening and Identification

Brief and Intermediate

Collaborative Practice

Implementation Plan

- Planner App

Phase 2

+ Add task

- Update ISS Recording Form
- Update service drop-down options with Phas

📅 04/16 📌 0/1



Pauline Sinn

AOD Alignment

+ Add task

- Complete MARAM Embedding Guide self assessment for AOD
- Wendy to lead

📅 05/28



Mapping Tool


POSITION TITLE	POSITION KEY RELEVANT TASKS	R1	R2	R3	R4	R5	R6	R7	R8	R9	R10	Authorised	FVISS	CISS	TIER	TRAINING
<i>Specialist Family Violence Counsellor</i>	Therapeutic counselling to people experiencing family violence Ongoing risk assessment/monitoring/safety planning	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	1	Foundations, Comprehensive, ISS
<i>Integrated Family Services</i>	Assessing risk at Initial Assessment Ongoing risk assessment/monitoring/safety planning Referrals/Escalate concerns	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	2	Foundations, Brief & Intermediate, ISS
<i>Victims Assistance Program</i>	Assessing risk on intake Ongoing case management Referrals/Escalate concerns Ongoing risk assessment/monitoring/safety planning	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	2	Foundations, Comprehensive, ISS

Developed Tools and Resources


- MARAM Tools
- Welcome Pack
- Family Violence Guide – flows, tools, resources
- Information Sharing Schemes Guide – guide, flows and ISS Recording

Family Violence Guide
Search this site


EACH acknowledges all people responding to family violence in our communities, the majority of whom are women and children.
 Family Violence is prevalent, serious and complex. It is also preventable. To achieve its vision of creating healthy and inclusive communities, EACH must play an active role in addressing family violence. This includes preventing the underlying drivers of family violence, fostering an informed and competent culture at EACH and in the broader community, in which we respond to the needs of all people affected and in which family violence is never acceptable.
 EACH uses the phrase "addressing family violence" to refer to our comprehensive and integrated approach to addressing family violence. This approach integrates work across the prevention spectrum and always takes account of the diversity of needs and experiences across individuals, families and communities.
EACH has agreed language regarding family violence to be used by all EACH people - refer to the red tile for details.
If any person is at imminent risk of harm call 000 and notify Police.




EACH addresses family violence in all we do




EACH people understand family violence and respond appropriately



EACH addresses family violence and the needs of people and communities



EACH strengthens our communities and works with our partners in addressing family violence



Using MARAM to identify, assess and manage family violence risk. Tools and Safety Plans.

Documents and resources -

Training:

- Domestic Violence Resource Centre Victoria
- MARAM training

Policies and Procedures:

- Domestic and Family Violence Leave Policy and Procedure
- Child at Risk Procedure

Links to other EACH Guides:

- EACH Child Safe Guide
- EACH Information Sharing Schemes Guide

TRAM Resources:

- TRAM Portal for Registered Users
- How to Login to TRAM
- TRAM Cheat Sheet
- TRAM Guidance - Comprehensive Tool
- TRAM Guidance - Comprehensive Child Tool
- TRAM User Guide - Practitioner

Contact Information -

Contact Information

- Service Design Manager - Pauline Sinn
- Human Resources Organisational Development Manager - Kate Sargeant

Support Information -

Self-Care and Support

Working with people impacted by family violence can be highly rewarding but can also be difficult. Discussing concerns about safety and assessing and managing family violence risk to our customers and their children can take their toll personally and/or professionally. It is important to acknowledge the need for self-care and support. This may include seeking support from your line manager, discussing in supervision or debriefing with a manager or colleague. It may also include seeking support through more formal support services:

- 1800RESPECT (1800 737 7338) - National sexual assault, domestic family violence counselling service

Frequently Asked Questions -

a. What do I do if there is imminent family violence risk?
b. What is family violence?
c. What are the different types of family violence?
d. Is family violence different to domestic violence and intimate partner violence?
e. What is elder abuse? Is this also family violence?
f. How prevalent is family violence?
g. What are the drivers of family violence?
h. What is the EACH approach to family violence?
i. What language do I use when I speak about Family Violence within EACH?
j. I do not work directly with children. Do I have any responsibilities to protect children?
k. What should I do if I have concerns a child may be at risk of harm due to family violence?
l. I am not a mandatory reporter, but have concerns a child is at risk of harm due to family violence. Do

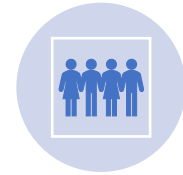
Current focus



Phase 2
services
implementation



Service Audit
Tools



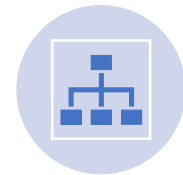
Workforce
development



Communication
Plan



Team meetings



Supervision

