

# FAMILY GROUP CONFERENCING

## 8 Tips to support practitioners



### RAPPORT

First conversation is critical,  
focus on building a culturally  
safe rapport

### COMMUNICATION

Explain to parent what has  
happened



### EMOTIONAL INTELLIGENCE

Acknowledge emotions and cultural  
sensitivities - reassure and support.

### FREE PROGRAM

Let them know there is a free  
program you can offer them

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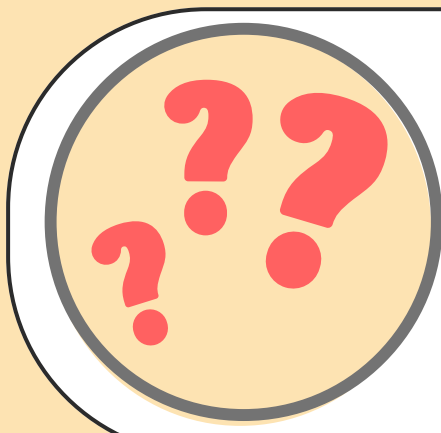


### CALL BACK

Offer to call back, in the  
meantime suggest they access  
(informal or formal) support

### KNOWLEDGE SHARING

Ask if the parent would like to talk  
about what is going on or learn  
more about the program



### IS FGC RIGHT

Work out whether Family Group  
Conferencing is likely to be beneficial by  
learning more about the family and their  
networks of support

### ENCOURAGE

Use this information to encourage  
participation (if relevant).

