

Report on Government Services (ROGS) Summary

Community Services: Overall

This snapshot of the community services workforce summarises overall government expenditure on these services and workforce demographics, including informal carers.

Expenditure in community services

- Total government expenditure for the community services in 2022-23 was around \$76.3 billion (an increase of 45.9 per cent over the past four years, mainly due to increases in expenditure on the NDIS).
- In the 2021-22 financial year, the community services sector represented around 18.9 per cent of total government expenditure covered in this report.
- The largest amounts of community services expenditure went on:
 - The NDIS and specialist disability services (\$37.4 billion)
 - Aged care (\$28.3 billion)
 - Child protection services (\$9.4 billion)
 - Youth justice services (\$1.3 billion).
- Given Australia's ageing population and declining fertility rates, our demographic profile is changing, with the 65+ share of the population expected to reach 23.4 per cent between 2022-23 and 2062-63 with implications for future government expenditure.

Community services workforce

According to the 2021 census:

- Of the 12 million people aged 15 years and over who were employed, around 11.5 per cent worked in the occupation category 'community and personal service worker'.
- This occupation category includes welfare, disability and family support workers, community workers and aged or disability carers.
- Around 2.4 million people (9.7 per cent of the population) reported providing unpaid care, help or assistance to family members or others.
- The main type of informal assistance provided was in relation to disability, long-term health conditions and problems relating to old age.
- Of those providing informal care, 60.2 per cent were women.



Data set link: <https://www.pc.gov.au/ongoing/report-on-government-services/2024/community-services>